# PRATIYOGITA DARPAN

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## **Contents**

#### Regulars

- 4 To Our Readers
- 7 Editorial

#### News and Events

- 8 Nation this Month
- 18 World this Month
- 27 Regional News
- 29 National and International Updates

#### **Career News**

- 41 Employment and Career News
- 41 Forthcoming Competitive Examinations

#### | Current Affairs |

43 32nd Tokyo Olympic Games Conclude Successfully













- 46 Sports World
- 50 Memorable Points
- 52 Science & Technology
- 54 Economic Scenario
- 62 Environment, Ecology, Biodiversity and Climate Change Round-up

### FOCUS

- (1) Utkarsh 2022 Medium Term Strategy of RBI
- (2) Non-Performing Assets of Commercial Banks on Declining Trend
- 68 (3) Samagra Shiksha Scheme 2.0



#### **World Panorama**

(i) India's Challenges in Afghanistan : Resurgence of Taliban



73 (ii) India and China : One Year After Galwan

#### PERSONALITY DEVELOPMENT

75 Good Writing, Like Eloquence, is Logic on Fire!

#### **INSPIRING YOUTH: INTERVIEWS**

76 Anamika Singh
Topper—64th Bihar Civil Services
Exam.
(357th Rank)



79 Norma Jain
Topper—Himachal Pradesh
Judicial Services Exam.
(1st Rank)



Geetika Yadav
Topper—Himachal Pradesh
Judicial Services Exam.
(2nd Rank)



## ARTICLES

#### **International Economics Article**

(Global Minimum Corporate Tax)

#### Indian Economy Article

84 "Natural Gas Economy"

#### International Relations Article

85 India and Russia : Stable but Not Static

#### Energy Security Article

88 World Energy Map and Indian Oil Strategy

#### Educational Article

91 National Mission : NIPUN Bharat



#### Public Administration Article

93 Civil Services Evolution and Reforms in India

#### Career Article

95 IAS Exam: Watch Your Actions as You are on the Path to Success

#### **Environment Article**

97 Forest Fires : An Overview

#### | Humanitarian Mission Article |

100 Vande Bharat Mission

#### | Sustainable Development Goals Article |

Health Issues, Food and Nutritional Security is a Big Challenge For India to Attain SDG Goals : An Evaluation

#### PUBLIC WELFARE ARTICLE

Govt. Schemes/Plans/Projects/Mission : Current Updates

108 Compendium

111 Important Concepts in News

#### YEAR END REVIEW 2020

114 Ministry of Agriculture and Farmers Welfare

116 Prominent Historical Personalities of India

#### OBJECTIVE GENERAL KNOWLEDGE

118 Current Questionnaire

123 Trade and Industry

#### **QUESTION PAPERS**

#### Optional Paper

127 UGC-NET/JRF Exam., 2020: Education

#### Other Papers

M.P.-P.S.C. State Services and Forest Services (Pre.) Exam., 2020 :
General Studies



Uttar Pradesh Legislative Assembly Category
'C' and 'D' (Pre.) Exam., 2020

#### SOLVED MODEL PAPERS

Forthcoming UPSC Civil Services Exam., 2021:
General Studies

Forthcoming Uttar Pradesh Assistant Professor Exam., :
Compulsory Paper

#### **YOUR PAGES**

164 Essay Contest

165 Debate Contest

168 Concentric Quiz

171 Results

172 Test Your Knowledge

#### 175 Annual Special-1

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# **A Responsive Administration**



Our government's declared mantra for the country is minimum government and maximum governance. This mantra has been articulated a number of times by our present leaders, particularly the Prime Minister of India Narendra Modi. It is a good idea indeed; it stands for the minimum exercise of power and authority and maximum amount of service delivered to the people. We are an independent country and a free people. But how many people actually enjoy the fruits of independence and freedom? Certainly not all. We have to ensure that every citizen feels proud of his freedom and is proud of his country. But this is possible only when tears from every citizen's eyes are wiped and he is assured of an honourable and minimum level of decent living in the land governed by himself through the power of vote.

This is the minimum ideal we have to strive to achieve. For this purpose we will have to recast our policies, reorient our approaches and remould strategies of development. In this task the first and foremost priority will have to be given to the streamlining of the working of our implementation agencies, in short, the civil administration. In other words, we will have to make our administration more responsive and more sensitive to the needs, hopes and aspirations of the people.

Sadly indeed, that our bureaucracy has all along been characterized by the approaches of colonial times. Our administration has not yet fully extricated itself from the old grooves. The sorrows and sufferings of the people do sparingly seem striking responsive chords in their hearts. Sense of service and sacrific for the weak and the down-trodden has not yet dawned on them. It is true that very many of the members of our bureaucracy, that is, the administration, have certainly espoused the ideal of service of the people, but a large number of them are yet to realize that they are servants and not the masters of the people. They cannot afford to be irresponsible, unaccountable, insensitive and irresponsive to the needs, hopes and aspiration of the people.

Since the achievement of independence billions and trillions of rupees have been spent on poverty alleviation programmes and certainly in the files of administration a sizable section of the weaker people has been shown having been helped to rise above penurious conditions. But do we find that something substantially has been achieved on the ground? Those in power have been busy in consolidating their hold on the government and its machinery feeling little concerned about the penury and privations of the mute masses.